Spam Quarantine

What is the Quarantine?

The **Quarantine** is a location on our Proofpoint server where email messages that are suspected to be spam are stored temporarily so that they can be reviewed and retrieved if necessary.

System administrators have the ability to search for messages on a user's behalf. You may also review and take action on your own quarantined email through the use of the **End User Digest**.

Messages that are not released from the Quarantine are automatically deleted after a designated period of time.

How do I access the Quarantine?

You can access your spam management account and Quarantine at proofpoint.astate.edu.

Log in with your A-State email address and password.

Can I access the antispam quarantine remotely?

Yes, you can access the system from anywhere.

How do I view messages that have been caught by the email filter and are in the Quarantine?

Log into proofpoint.astate.edu with your A-State email address and password.

Select **Quarantine** on the left side to view your messages in the Quarantine. This page displays messages addressed to you that were classified as spam and are sitting in the Quarantine.

I see an email in the Quarantine that is not spam. How do I release it to my inbox?

You will receive a spam **End User Digest** email listing all emails that have been quarantined by the spam filter. In addition, you can always log into proofpoint.astate.edu with your A-State email address and password and select **Quarantine** to check for emails that have been caught.

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