

Argos Login Troubleshooting

Argos

Favorite the Argos link for easier access

Acceptable Browsers: Google Chrome, Firefox, or Edge

Argos URL: [evisions](#) | [eLauncher](#)

You will be prompt to login, please try your email address (**BCREECH@ASTATE.EDU**)

If that does not work, please try everything before the @ASTATE.EDU (**BCREECH**)

NOTE: If you are a MAC user you will have to use the **Web Viewer**. Otherwise, Click Argos, and download if prompted.

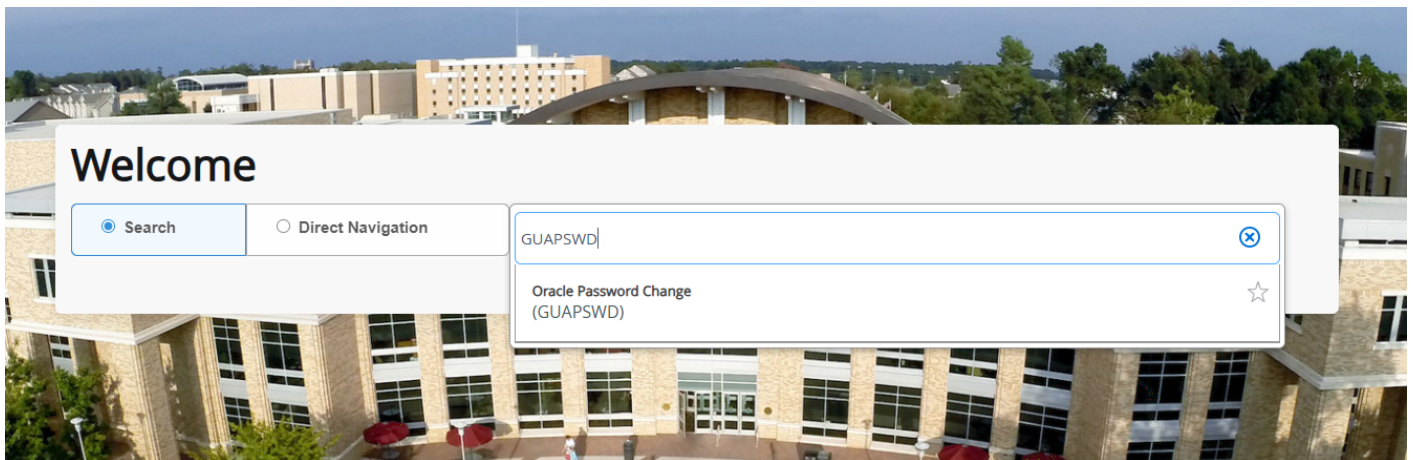
The screenshot shows the Evisions Argos eLauncher interface. At the top, there is a blue header with the text "evisions | eLauncher" on the left and "Welcome back, bcreech" with links for "settings", "evisions support", and "sign out" on the right. Below the header, there is a navigation bar with "Argos", "FormFusion", and "IntelleCheck". The main content area features the "Argos" logo, the text "Enterprise Reporting", and a description: "Evisions Argos is an enterprise reporting solution that gives you quicker access to the data that you need to run your institution. Argos makes reporting simple, delivering insights that enable you to make timely, better-informed decisions." Below this, there are two buttons: "Argos Web Viewer" and "Argos". On the right side of the main content area, there is a decorative graphic of overlapping red and yellow squares. At the bottom, there is a dark gray footer with four columns of information: "Online Training" (with a monitor icon and a "Learn More" button), "CO-OP User Community" (with a speech bubble icon and a "Visit CO-OP" button), "Customer Support" (with a wrench icon and a "Visit Support" button), and "What's New?" (with a star icon and a "Read More" button).

If you experience an error saying wrong username/password, please follow the steps below

Resync Password

Banner Admin: [Application Navigator](#)

Table: GUAPSWD



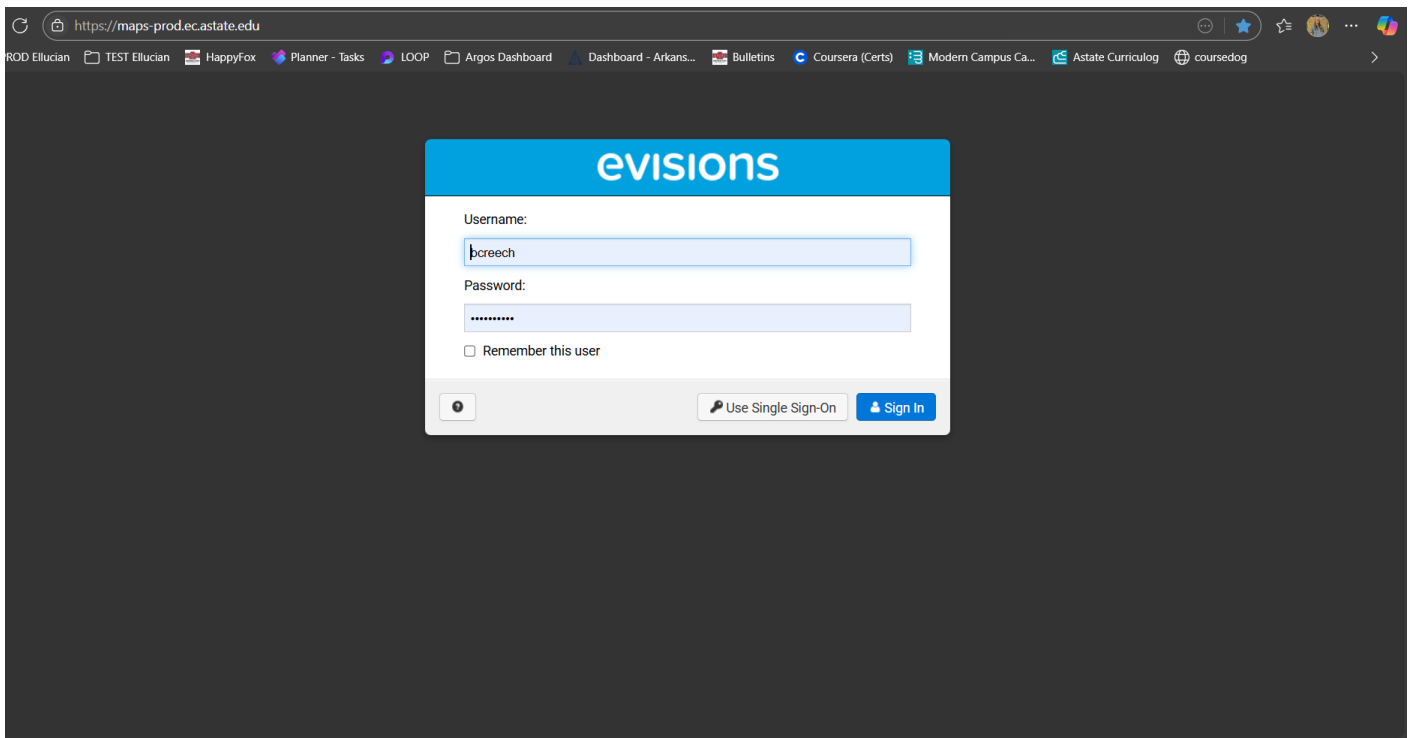
Tip: If you cannot login to the first sign in screen, please resync your password on the banner table **GUAPSWD**. If you do not remember your old password or do not have access, please reach out to ITS_DBA@astate.edu to reset the old password. Your new password will be the **current password** you use.

A screenshot of the 'Oracle Password Change Form GUAPSWD 9.3.36.1 (PROD) (JBORO)'. The form has a red header bar with the title and a close button. It contains four input fields: 'Oracle User ID' with a placeholder '*name*', 'Oracle Password *' with a placeholder 'Old Password', 'New Oracle Password' with a placeholder 'Current Windows Password', and 'Verify Password' with a placeholder 'Current Windows Password'. At the bottom right, there are 'Save' and 'Cancel' buttons.

Then hit save.

Before you try logging into Argos again, Please clear your cache and cookies of all time.

Go to Argos and try to log in.



****If you continue to experience issues, please reach out to
bcreech@astate.edu****

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