

Download and How to Use Instructions

How to Download Respondus Lockdown Browser

1. Go to the A-State [Software Downloads](#) page
2. Click on the Download link under header for **Respondus LockDown Browser**
3. On the page, click on the **Install Now** or **Download** button to begin downloading the software onto your device.

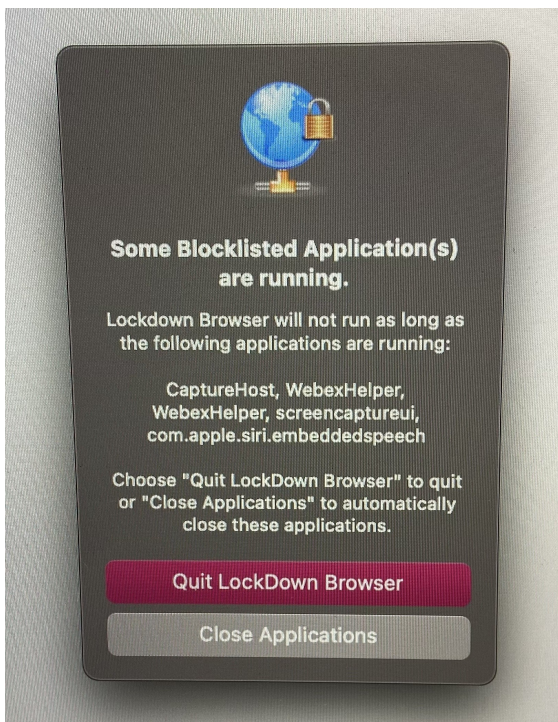
INSTALL NOW

4. Once the download is complete, you should be able to see the application on your computer (either in your Launchpad for Mac or by searching for it on Windows). The application could look like either of the two images below. Click on the icon for more instructions.



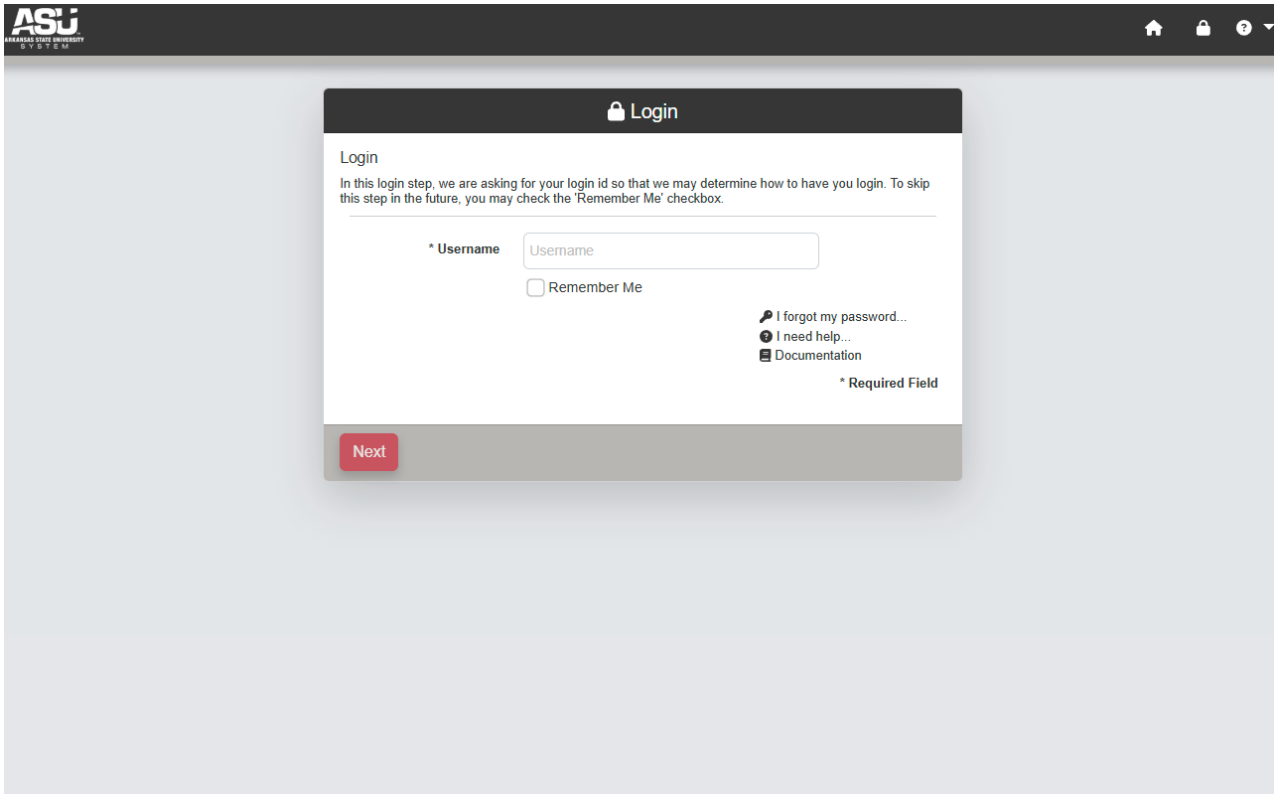
How to take a **Classic Quiz** with Respondus Lockdown Browser:

1. Open **Respondus Lockdown Browser** on your device.
2. Make sure **AState-Canvas** is selected and then click **Continue**.
3. You will be asked to close out of applications that you have open in order to launch the application. This is what it will look like if you are being asked to close currently open applications. You will need to click Close Applications in order to completely open **Respondus Lockdown Browser**.

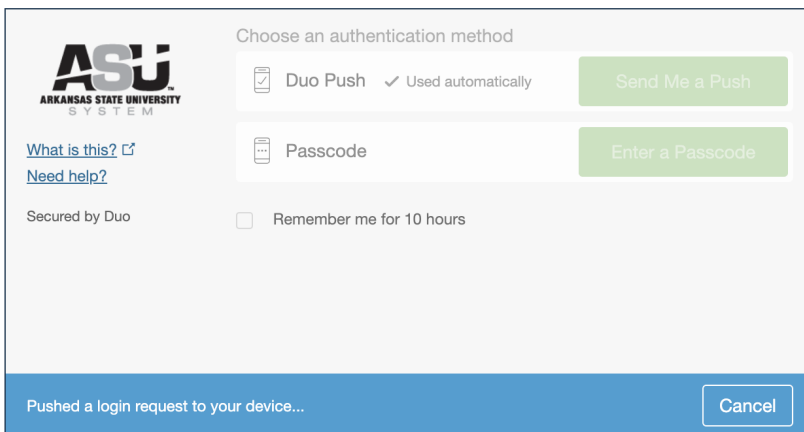


4. Click **Login to Canvas** so you can be taken to the pack portal.

5. Enter your A-State email address and password and click **Login**.

A screenshot of the ASU (Arkansas State University) login page. The page has a dark header with the ASU logo on the left and navigation icons on the right. The main content area is light gray. In the center, there is a white login box with a dark header that says "Login" with a lock icon. Below the header, there is a message: "Login. In this login step, we are asking for your login id so that we may determine how to have you login. To skip this step in the future, you may check the 'Remember Me' checkbox." Below this message is a form with a label "* Username" and a text input field containing the placeholder "Username". There is a checkbox labeled "Remember Me" below the input field. To the right of the input field, there are three links: "I forgot my password...", "I need help...", and "Documentation". Below these links is a note "* Required Field". At the bottom of the login box is a red button labeled "Next".

6. Authenticate using **Duo Mobile**.

A screenshot of the ASU Duo Mobile authentication page. The page has a light gray background. On the left, there is the ASU logo and the text "ARKANSAS STATE UNIVERSITY SYSTEM". Below the logo are two links: "What is this?" and "Need help?". Below the links is the text "Secured by Duo". On the right, there is a section titled "Choose an authentication method". Below this title are two options: "Duo Push" with a checkmark icon and the text "Used automatically", and "Passcode" with a passcode icon. To the right of each option is a green button: "Send Me a Push" for Duo Push and "Enter a Passcode" for Passcode. Below these options is a checkbox labeled "Remember me for 10 hours". At the bottom of the page is a blue bar with the text "Pushed a login request to your device..." and a "Cancel" button.

7. Once you complete Steps 1-6, you will be logged into Canvas through Respondus Lockdown Browser. You will need to navigate to the course you have an exam in and go through the instructions provided by your professor.

How to take a **New Quiz** with Respondus Lockdown Browser:

1. Close all programs, unless one is used to connect you to the Internet.
2. Log into Canvas with a regular browser, select the course and navigate to the quiz.

3. If LockDown Browser has not previously been installed, you will be prompted to download and install the browser.
4. Return to the quiz and open it to launch LockDown Browser.
5. If prompted to close a blocked program (e.g. screen capture, instant messaging), choose **Yes**.

For further assistance, contact the ITS Help Desk at 870-972-3933 or stop by IT Support Services (itsupportservices@astate.edu). It is located on the bottom floor of the Dean B. Ellis Library, Room 149.

Revision #4

Created 2025-08-05 22:11:07 UTC by William Murry

Updated 2025-12-04 22:16:33 UTC by Kelsie McDole