

Campus Technology & Support Services Index

This page provides an overview of campus-supported tools and services relevant to teaching, course setup, and student support. Where possible, links point to official pages maintained by other offices to ensure accuracy and sustainability. For tools with instructional applications, additional context may be provided in other Books on our Knowledge Base Shelf.

Legal Issues

- [Copyright and Fair Use](#) – Guidance on using copyrighted materials in teaching, including fair use and licensing.
 - See: Copyright and Fair Use Guidance for Faculty Page
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Meeting & Communication Tools

- [Webex Meetings](#) – Video conferencing platform for synchronous instruction and meetings.
 - See: *The ITS Help Desk Shelf*
 - **Microsoft Teams** – Collaboration and meeting tool integrated with Microsoft 365, used for virtual classes, office hours, and team communication.
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Office Productivity & Collaboration

- [Microsoft 365](#) – Suite of productivity tools including **Word**, **Excel**, **PowerPoint**, and **Outlook**.
 - See: *The ITS Help Desk Shelf*
 - **Apple Resources** – Support for Apple hardware and software available to faculty and students.
 - [Adobe Software](#) – Creative tools for design, video editing, and document management.
 - See: *The ITS Help Desk Shelf*
 - **Cloud Storage** – File storage and sharing options, including OneDrive and Google Drive.
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Statistical & Analytical Software

- **STATA** – Statistical software used for data analysis, manipulation, and graphics. Available for Windows and Mac.
 - **Minitab** – Statistical analysis software for quality improvement and education. Available for Windows and Mac.
 - **Mathematica (Wolfram)** – A technical computing system used in many scientific, engineering, mathematical, and computing fields. Available for Windows and Mac.
 - **SPSS** – Software package used for interactive or batched statistical analysis. Available for Windows and Mac.
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Administrative & Faculty Tools

- [Banner Self-Service](#) – Access to course rosters, grades, and student records.
 - See: *The Banner Self-Service Faculty Book*
 - **Faculty180** – Platform for faculty activity reporting and performance evaluations.
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Student Support Services

- **Pack Support** – Centralized student support services for academic and personal success.
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Tools from Other Knowledge Base Books

Authentication and Proctoring

- **BioSig** – Identity verification tool for online assessments.
- **Respondus LockDown Browser** – Secure browser for proctored online exams.
- **Turnitin** – Plagiarism detection and writing feedback tool.
- **GPTZero** – AI-generated content detection for student writing.

Surveys and Evaluations

- **Qualtrics** – Survey creation and distribution platform for research and feedback.
- **Watermark CES** – Course evaluation system used for student feedback.

Learning Technology

- **Respondus 4.0** – A tool for creating and managing exams for Canvas.
 - **Canvas** – Learning management system used for course delivery.
 - **Kaltura** – Video platform for recording, uploading, and embedding media in courses.
 - **VoiceThread** – Multimedia discussion tool for asynchronous student engagement.
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Media & Library Resources

- **ITS Media Server** – Legacy video hosting platform.
 - **Academic Video Online** – Streaming video database available through the Library for educational use.
 - **Films on Demand** – Curated video content for classroom instruction, accessible via the Library.
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