Flex Dollars

- What are Flex Dollars?
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What are Flex Dollars?

What are Flex Dollars?

Flex Dollars are a pre-paid, tax-free currency that you can spend on campus at all dining locations. Money is used via your physical or mobile A-State ID by either tapping or swiping.

Faculty/Staff Flex Dollars can be purchased via the A-State Marketplace here. Funds can be purchased at any time by Faculty and Staff members of the university.

Student Flex Dollars can be purchased via the A-State Marketplace here. Additional funds may be deposited into your account at any time during the year as long as you have a valid meal plan on your student account. The funds in the account carry over each semester.

For students, you must have a qualifying meal plan to receive Flex Dollars:

- Voluntary Meal Plan (VMP Flex)
  - This Flex lasts for a full calendar year from August to July as long as the student account remains active
    - 25 Block
    - 50 Block
    - All Flex
- Traditional Meal Plan (Flex)
  - This Flex only lasts for the semester that the meal plan is active in.
    - 115 Block
    - 150 Block
    - 5 Day
    - 7 Day
    - All Flex
    - Summer Plans
- Campus Choice Flex
  - Opt-out meal plan for all commuter students that comes with $200 in Flex that lasts a full year.

Can you refund Flex Dollars?

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For questions regarding the potential refund of Flex Dollars due to a dining related incident, please contact Access@astate.edu.

To request a cancellation of a student board plan, please contact Housing@astate.edu.

Generally, Flex Dollars are non-refundable unless you are requesting a refund on a specific transaction.

How do I purchase Flex?

How do I purchase Flex Dollars?

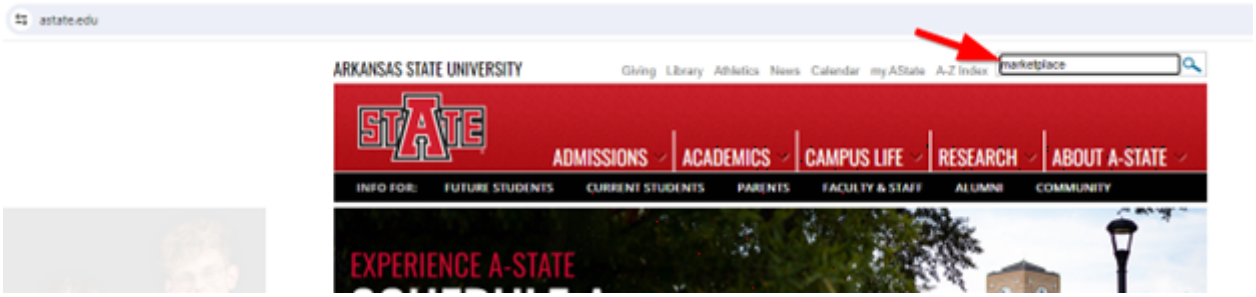
To request purchase of a student board plan, please contact Housing@astate.edu. There are several options available, and they can help you select the one that works for you.

To purchase additional Flex, you will need to follow the steps below:

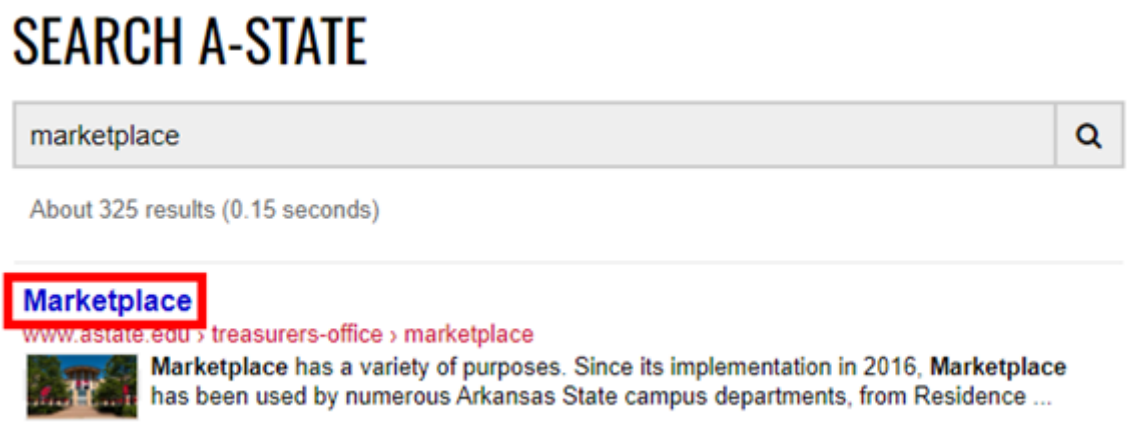
1. Go to the A-State website

2. Click search bar

3. Search for “marketplace”



4. It should be the first link that appears in the results. Marketplace



5. Click the red button in all caps that says “VISIT THE A-STATE MARKETPLACE”



ABOUT MARKETPLACE

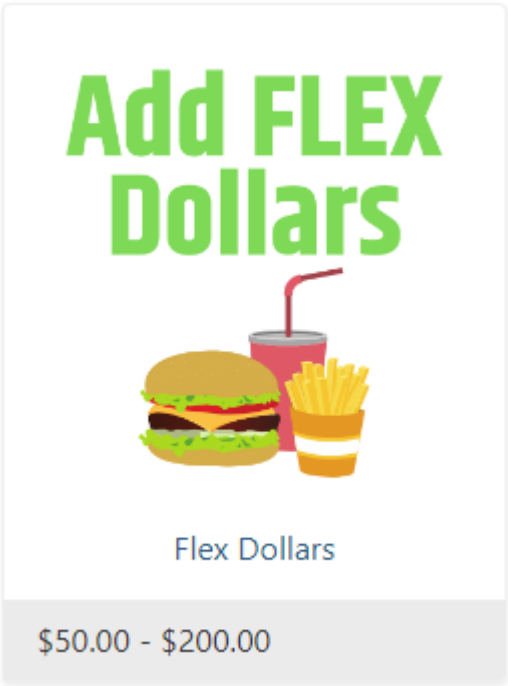
Treasurer's Office at Arkansas State has teamed with Marketplace and TouchNet Information Systems to provide a secure and convenient way to extend campus business operations to the online world. This platform provides a safe environment by creating uStores that allow buyers and sellers to connect electronically, making it easy for students, parents, alumni, and the community to do business with Arkansas State. It is cost-effective and allows departments to easily operate online storefronts to sell products or accept online payments.

Marketplace has a variety of purposes. Since its implementation in 2016, Marketplace has been used by numerous Arkansas State campus departments, from Residence Life to the Equine Center. A number of student organizations have taken advantage of this resource as well. Stores can be used to allow students, parents, faculty/staff, alumni and community members to register for events, pay organization membership dues, shop fundraisers or make donations at the time most convenient for them.

VISIT THE A-STATE MARKETPLACE »

6. Scroll down until you see “University Housing” and click it

7. Click on the Flex dollar option which looks like this



8. Follow the prompts to check out