

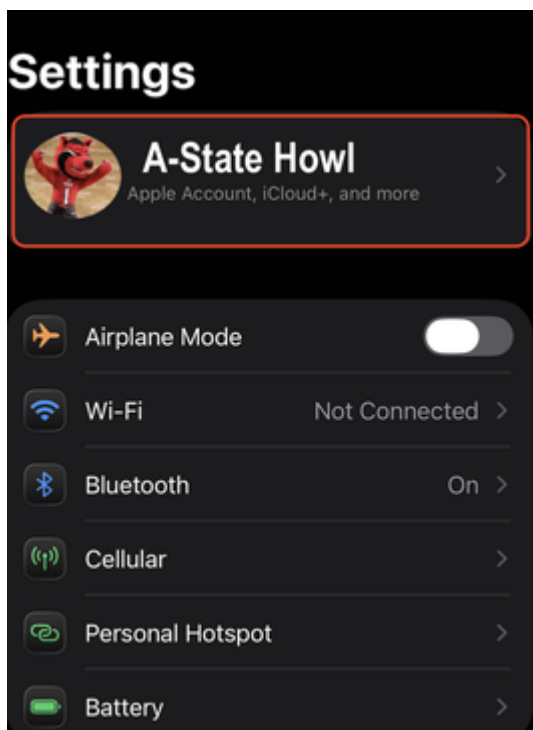
Having Trouble Logging into AstateSecure?

If you are having trouble getting onto the university's Wi-Fi on your apple devices, your device may be trying to push other passwords to sign in even if you're using the correct A-State credentials. Therefore, you must un-sync your iCloud passwords to be able to sign into AstateSecure successfully.

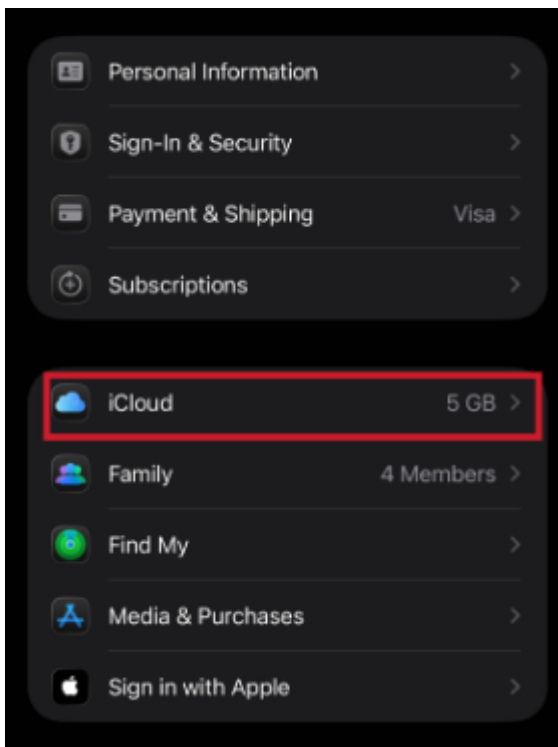
First, make sure you aren't connected to any other A-State Wi-Fi options. If you are, make sure to forget the network for those options. Once this has been done, follow the steps below to un-sync your passwords.

Step 1: Open the settings app on your apple device.

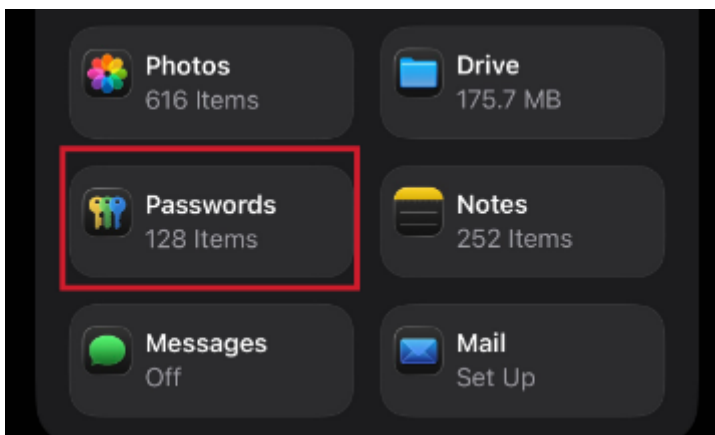
Step 2: Tap your name at the top of the screen that shows your apple account, iCloud+, and more.



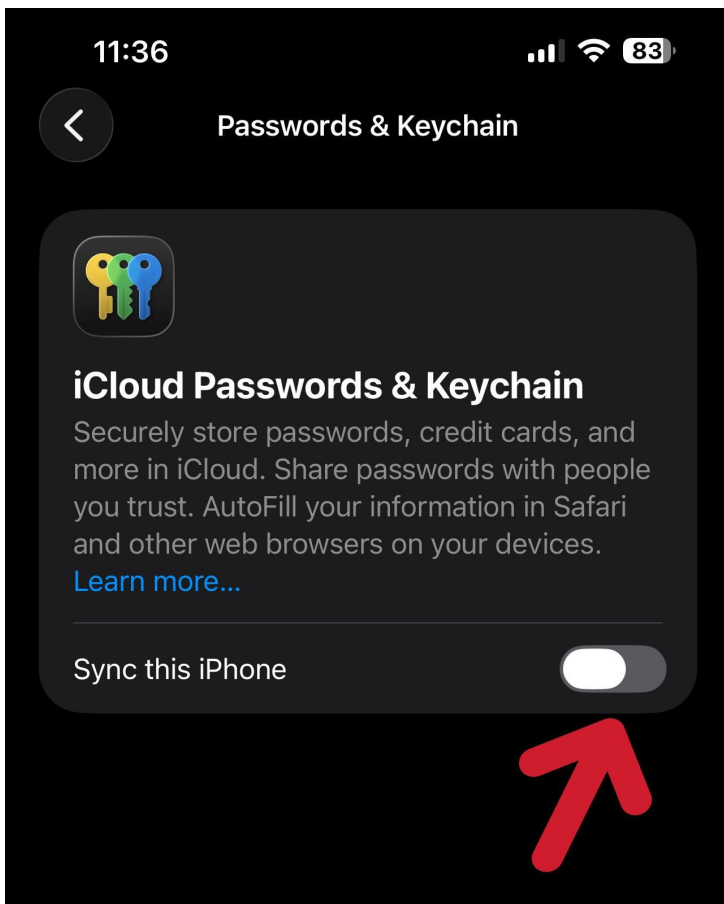
Step 3: Tap the iCloud option.



Step 4: Tap the Passwords section on the screen.



Step 5: Tap the toggle for "Sync this iPhone" to turn it off.



Step 6: Now go to the Wi-Fi settings on your apple device that you're using, and sign into AstateSecure using your A-State credentials.

Step 7: Once the device is connected, you may follow steps 1 - 5 to turn password sync back on.

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