Physical ID Card Not Working?

Is there any physical damage on your Astate-ID?

If your Astate-ID card is:

- Cracked
- Broken in half
- visibly damaged

...then it may be possible that the antenna in the card has been destroyed. This will cause the Tap to Pay feature to not work. If this happens, please visit our office to have a new ID printed.

Does your card look like a Discover OneCard Credit Card?

If so, it may not be fully compatible with campus systems. If your card matches the one pictured below, please visit our office to have a new ID printed.



Have you had multiple Astate-ID Cards printed before?

If you have had multiple A-State ID cards printed:

- Only the newest card will work.
- Older cards are automatically deactivated.

⚠ Be sure you are using the most recently printed card. ⚠

Voluntary Relinquishment of Athletics Aid Agreement (1).pdf

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