Future Residents

This book contains information and guidance for students applying to live on campus.

- HOW TO APPLY TO LIVE ON CAMPUS
- First Year Waiver

HOW TO APPLY TO LIVE ON CAMPUS

LET'S GET STARTED!

1. Before applying to live on campus, students should be fully admitted to Arkansas State University.
2. Activate your A-State Password and set up your official A-State email account.
3. Log in to the Pack Portal with your A-State email address, password and Microsoft authenticator.
4. To make the $100 housing deposit, choose **Banner9 Self Service Student** to access your student profile page.
5. Select **Payment or Billing.**
6. Select the **Deposits** tab.
7. In the drop-down menu, click **Residence Hall Deposit**. This page will indicate the current term in which the payment is being made (Fall 2026), but the payment will be applied to the student's first semester in residence. (Please allow 24 hours for the payment to be reflected in your account.)
8. Once deposit is completed, return to the Pack Portal.
9. In the Campus Life tab, select **Housing Portal** to begin the housing application.
10. Click **Housing Applications** and **Academic Year**. Then, follow the prompts to complete the application. (If you are applying to move onto campus during the Spring semester, select **Spring Only**.) Check out our step-by-step guide for assistance.
11. Browse potential roommates, and create a roommate group in the portal (optional).

Room selection for current students typically takes place in February, while room selection for incoming first-year students begins in April. Students will receive detailed information and instructions for the room selection process via their official A-State email address.

First-year students who are 17 years of age or older at the start of the fall semester of the their first year are required to live on campus. However, first-year students living at the legal residence of their parent(s) or legal guardian(s) within a 25-mile radius of campus or first-year students who are at least 21 years old prior to the academic term starting may complete the Request for Waiver of Living on Campus in the myDen portal. Waiver requests, along with appropriate documentation, will be reviewed by a committee.

WHAT'S NEXT?

Once you've completed the housing deposit and application, we encourage you to explore our living communities and prepare for room selection. Here are a few tips:

- Research your options! Each community has unique features to offer.
- Talk with your future roommate(s) about their preferences.
- Make a plan - have a backup if your first choice community isn't available.
- Review our suggestions of what to bring to your new space.
- Attend New Student Orientation in May/June.
- Continue checking your email for information and instructions as Move-In Day approaches.
- Reach out to Housing@AState.edu if you have questions.

Meal plan selection will take place following room selection. Students will receive detailed information and instructions for the meal plan selection process via their official A-State email address.

Contact / Support

For questions or support, visit us on the second floor of the Reng Student Union, call 870-972-2042, or email Housing@AState.edu.

First Year Waiver

AS A FIRST-YEAR STUDENT, CAN I LIVE AT HOME AND COMMUTE TO ARKANSAS STATE UNIVERSITY?

First-year students who are 17 years of age or older at the start of the fall semester of their first year are required to live on campus. However, first-year students living at the legal residence of their parent(s) or legal guardian(s) within a 25-mile radius of campus, first-year students who are at least 21 years old prior to the academic term starting, or students with a medical or financial hardship may complete the Request for Waiver of Living on Campus in the myDen portal. Waiver requests, along with appropriate documentation, will be reviewed by a committee, and notification of a decision will be sent via A-State student email within fourteen (14) business days.