

Medical Transport Insurance

Medical Transport

Protects you and your family against the financial burden of massive out-of-pocket ambulance costs. This coverage is offered through MASA.

How do I get Medical Transport Insurance?

You are eligible to enroll within your first 31 days of employment or during the annual open enrollment period.

How do I file a Medical Transport claim?

- Visit [MASA website](#)
- Click on **Member login** located in the top right corner.
- Click on **Register** and enter your member ID number and birthdate, and create a password.
- Once you have signed in, click on the **Claims** tab, and then click **Submit New Claim**.
- Upload the bill/invoice and the EOB, if available.
- Be sure to include your member number on the bill/invoice.

[Member Portal](#)

MASA Medical Transport Solutions

A MASA MTS Membership provides the ultimate peace of mind at an affordable rate for emergency ground and air transportation service within the United States and Canada, regardless of whether the provider is in or out of a given group healthcare benefits network. After the group health plan pays its portion, MASA MTS works with providers to deliver our Members \$0 in out-of-pocket costs for emergency transport.

Emergent Air Transportation

In the event of a serious medical emergency, Members have access to emergency air transportation into a medical facility or between medical facilities.

Emergent Ground Transportation

In the event of a serious medical emergency, Members have access to emergency ground transportation to a medical facility or between medical facilities.

Non-Emergency Inter-Facility Transportation

In the event that a member is in stable condition in a medical facility but requires a heightened level of care that is not available at their current medical facility, Members have access to non-emergency air or ground transportation between medical facilities.

Repatriation/Recuperation

Suppose you or a family member is hospitalized more than 100 miles from your home. In that case, you have benefit coverage for air or ground medical transportation to a medical facility closer to your home for recuperation.

Additional Information regarding Medical Transportation Insurance can be found using the ASU System [Benefits Page](#).

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