

Block insecure private network requests

If you are attempting to access Banner 9 Admin and getting a Authentication Failed message, it could be due to the insecure private network. This is a known issue with Banner that has been reported to Ellucian. Below are workarounds steps.

Google Chrome

- **Workaround Steps:** This check can be disabled in the browser by entering this url in the browser
`chrome://flags/#local-network-access-check`
and then selecting Disabled instead of Default. Restart your device after and confirm.
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Mozilla Firefox

- **Built-in Firefox Settings (Recommended First Steps)**

- **HTTPS-Only Mode:** Ensures all connections are encrypted.

1Go to Firefox Menu (three lines) >

Settings (or
Preferences) >

Privacy & Security.

2Scroll to the

HTTPS-Only Mode section and select "Enable HTTPS-Only Mode in all windows" for maximum protection.

- **Mixed Content Blocking:** Firefox automatically blocks or upgrades insecure (HTTP) content on secure (HTTPS) pages.

◦Click the

Padlock icon in the address bar, then the arrow to see site info and manage protection for that site.

◦For a global setting, go to Menu >

Settings >

Privacy & Security >

Enhanced Tracking Protection and set it to

Strict, or choose

Custom to fine-tune.

Microsoft Edge

- Type `edge://flags/#block-insecure-private-network-requests` in the address bar.
 - Set the flag to **Disabled** to allow insecure requests (not recommended for security) or **Enabled** (default) to block them.
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macOS (Safari)

- **Enable "Not Secure" Warnings (iOS/iPadOS):**
 - Go to **Settings > Safari**.
 - Scroll down to **Privacy & Security**.
 - Turn on **"Not Secure Connection Warning"** to get alerts for HTTP sites
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For further assistance, contact the ITS Help Desk at 870-972-3933 or stop by IT Support Services (itsupportservices@astate.edu). It is located on the bottom floor of the Dean B. Ellis Library, Room 149.

Revision #4

Created 2025-12-10 21:50:53 UTC by Kelsie McDole

Updated 2025-12-15 16:56:58 UTC by Kelsie McDole