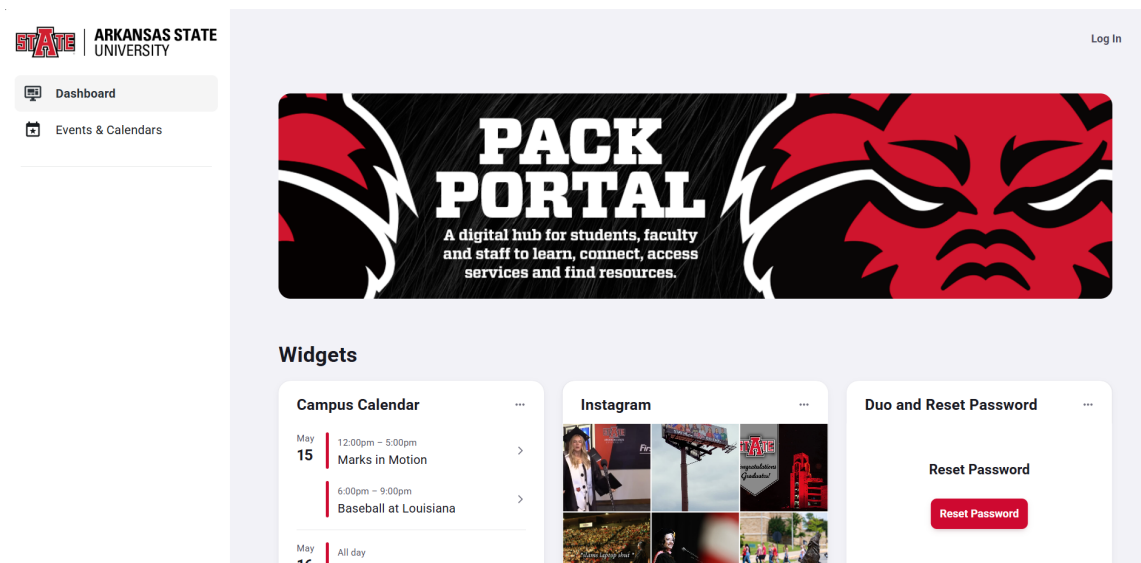
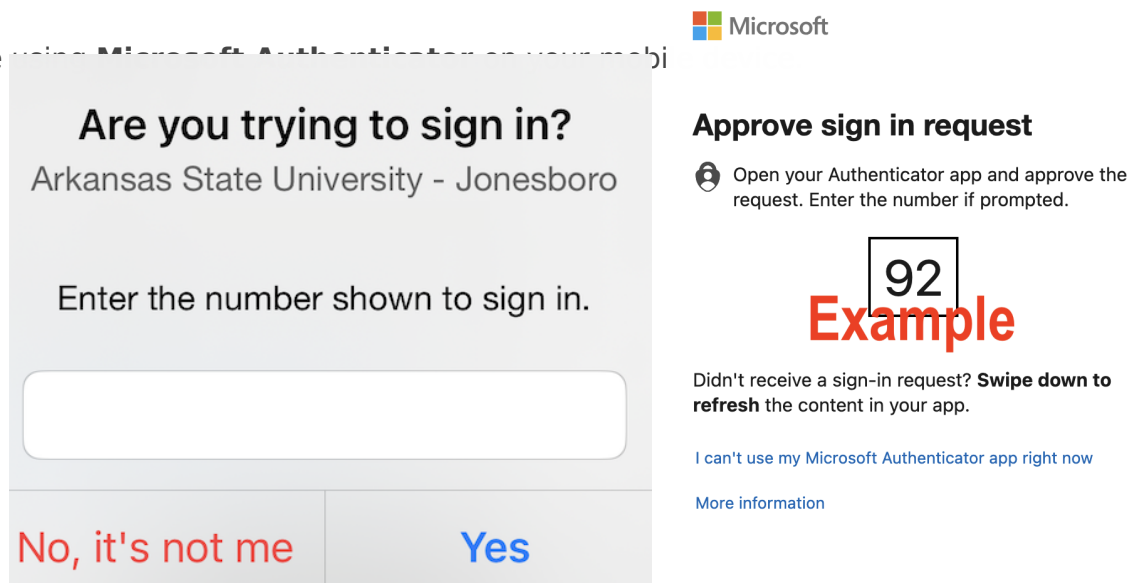


How to Access an Unofficial Transcript (Current Students)

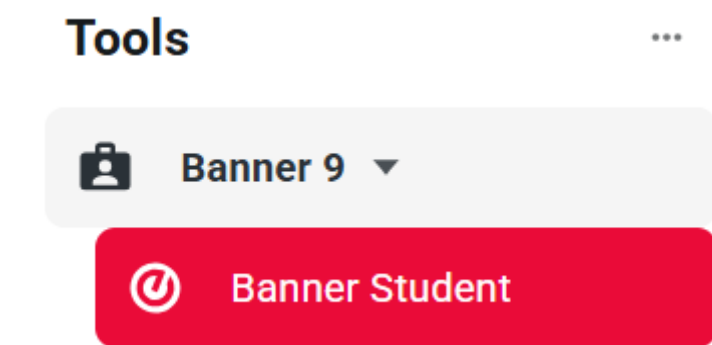
1. Go to pack.astate.edu
2. Enter your full A-State email address and password and click **Login**.



3. Authenticate using Microsoft Authenticator on your mobile



4. Click on **Banner9 Student**.



5. Enter your **username** and password and click **Sign in**.



ARKANSAS STATE UNIVERSITY
SYSTEM

Sign in to your account

☐ Remember me on this computer

6. Authenticate using **Microsoft Authenticator** on your

mobile device.

Are you trying to sign in?
Arkansas State University - Jonesboro

Enter the number shown to sign in.



Approve sign in request

 Open your Authenticator app and approve the request. Enter the number if prompted.

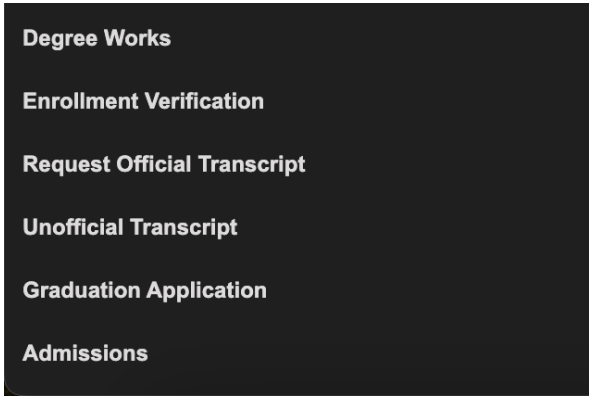
Example

Didn't receive a sign-in request? **Swipe down to refresh** the content in your app.

[I can't use my Microsoft Authenticator app right now](#)

[More information](#)

7. Click **Unofficial Transcript** on the menu to the left.



8. Choose **Transcript Level** and **Transcript Type**.



Student • Academic Transcript

Academic Transcript

Transcript Level

Transcript Type

Select

Select

9. Your **Unofficial Transcript** will be displayed below the following information.

Student • Academic Transcript

Academic Transcript

Transcript Level

Transcript Type

Undergraduate

Student Transcript

Student Information Degree Awarded Institution Credit Transcript Totals Course(s) in Progress

For further assistance, contact the ITS Help Desk at 870-972-3933 or stop by IT Support Services (itsupportservices@astate.edu). It is located on the bottom floor of the Dean B. Ellis Library, Room 149.