

Upcoming change to Microsoft MFA

A-State will soon be moving away from Cisco Duo and will be moving fully to Microsoft Authenticator

- You can follow this link for help setting up the new Authenticator:

<https://kb.astate.edu/books/student-email-setup/page/adding-microsoft-authenticator-to-outlook-account>

What is changing

On August 15, [Microsoft announced that they will begin rolling out mandatory multifactor authentication \(MFA\) sign-in for Azure \(also known as Microsoft Entra ID\) resources](#) in October 2024.

What to expect

As an A-State user, you will not need to change or update anything. On September 30, 2024, you will start to see a new prompt when logging in to any of the M365 apps or services provided by A-State. Some applications may require you to re-authenticate.

When authentication, you will now be prompted to select which authentication method to use for MFA. Select the **Cisco Duo** method to begin Duo authentication. If you have multiple Entra ID authentication methods enabled, you may need to click **Other options** to see the Duo authentication method.



Verify your identity



Approve a request on my Microsoft Authenticator app



Approve with Cisco Duo
You will be redirected to complete sign-in



Use a verification code



Text



Call

[More information](#)

Are your verification methods current? Check at
<https://aka.ms/mfasetup>

Cancel

You'll be redirected to the Duo Prompt Completing Duo authentication returns you to Entra ID to complete your application login.

Revision #4

Created 2024-09-17 13:53:35 UTC by Joe Burleson

Updated 2026-07-15 17:19:58 UTC by Blake Hall