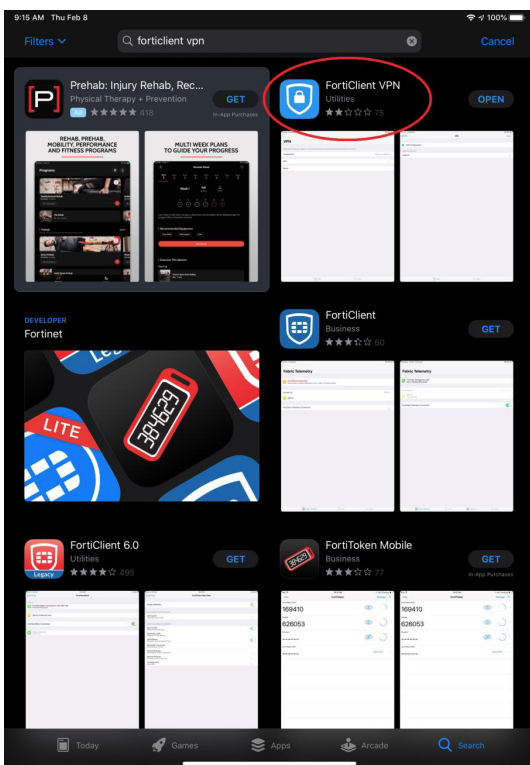


How to Download and Use FortiClient for iPad

GlobalProtect cannot be used on mobile devices. A-State has a secondary VPN that can be used on mobile devices. These are instructions for installing FortiClient on iPad.

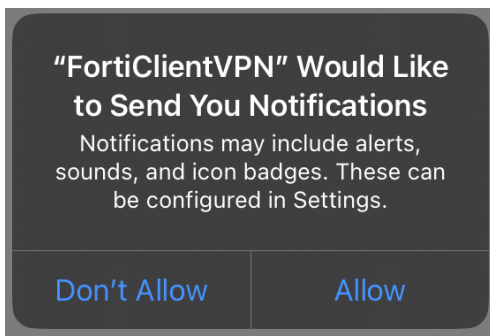
1. Download **FortiClient VPN** from the iOS App Store onto your device.



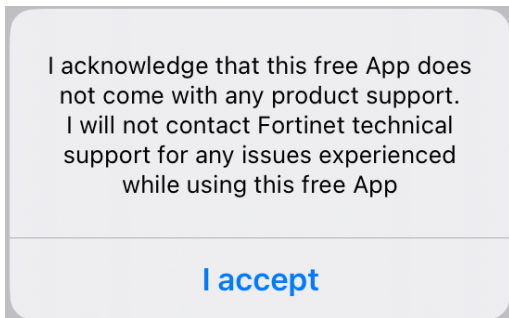
2. Open **FortiClient VPN**; the icon looks like the image below.



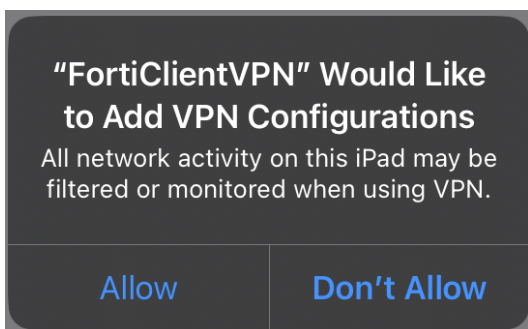
3. **FortiClient VPN** will prompt you to allow Notifications; tap **Allow**.



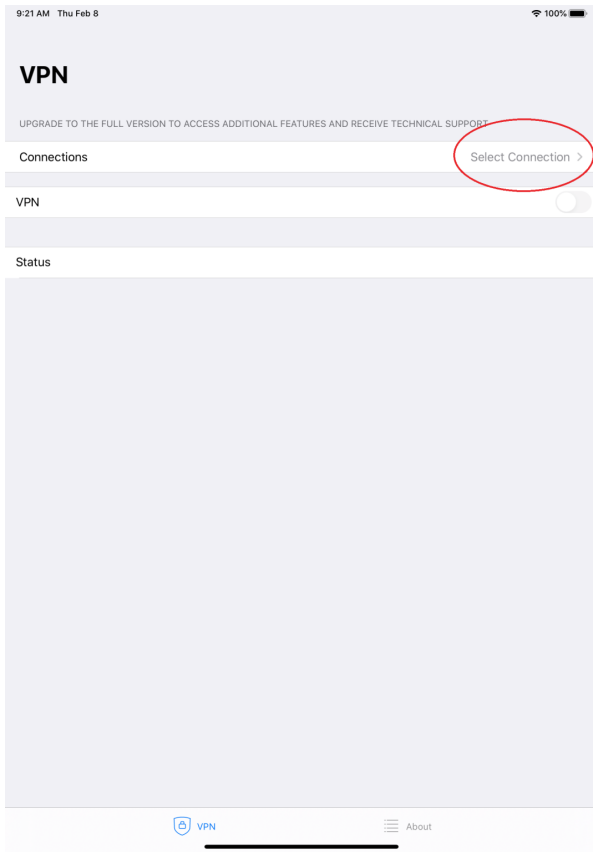
4. **FortiClient VPN** will prompt you with a message saying that this free app doesn't come with any support; tap **I accept**.



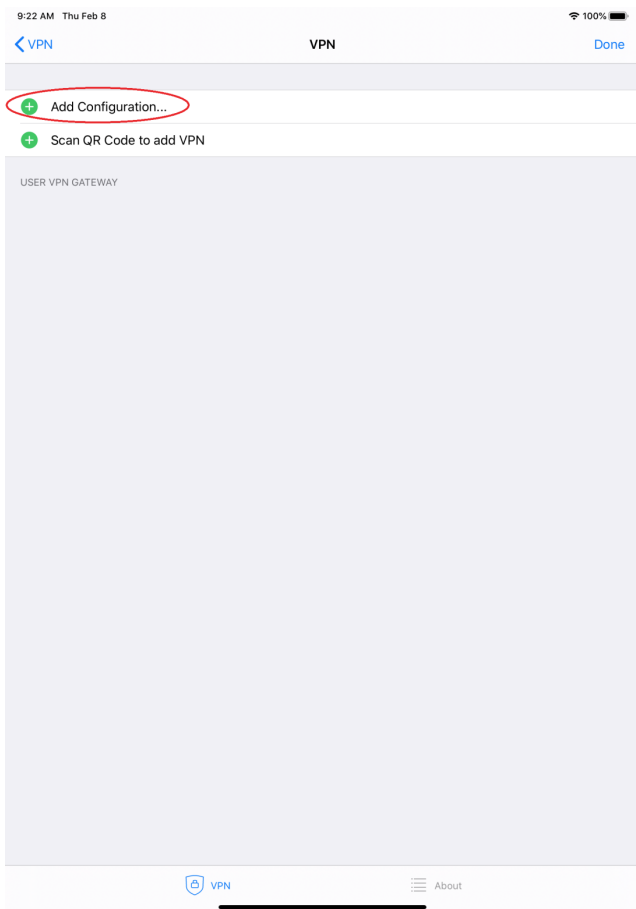
5. **FortiClient VPN** will prompt you to allow VPN configurations; tap **Allow**. It may require you to enter your passcode.



6. Tap **Select Connection** on the next screen.



7. Tap **Add Configuration** on the next screen.



8. Enter the following information:

a. **Name** - Enter a name for the VPN.

b. **Host** - Enter **remote.astate.edu**.

c. **Add Remote Gateway** - Ignore this entry.

d. **Port** - Leave at default (443).

e. **SSO** - Tap to select (once selected, several options will disappear).

f. Tap **Save** in the top right corner (the screen should look like the image below before you tap **Save**).

10:06 AM Thu Feb 8 99%
VPN Add/Edit VPN Save

ACCOUNT INFO

Name Astate VPN

Host https://remote.astate.edu

+ Add remote gateway

Port 443

SSO ☒

VPN About

9. Tap **Done** in the top right of the next screen.

10. Tap **<VPN** in the top left of the next screen.

11. To activate the VPN connection, you will need to tap the **VPN** button.

12. Enter your full A-State email address and current password and tap **Login**.

Login

In this login step, we are asking for your login id so that we may determine how to have you login. To skip this step in the future, you may check the "Remember Me" checkbox.

* Username

☐ Remember Me

[I forgot my password...](#)
[I need help...](#)
[Documentation](#)

* Required Field

Next

13. Authenticate using **Microsoft Authenticator**.



Approve sign in request

Open your Authenticator app and approve the request. Enter the number if prompted.

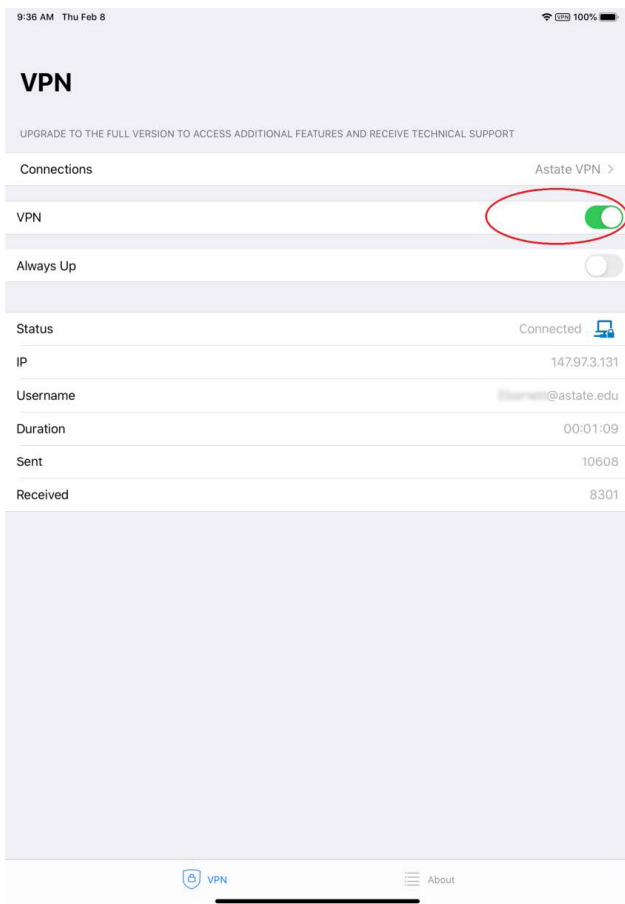
27

Didn't receive a sign-in request? **Swipe down to refresh** the content in your app.

[I can't use my Microsoft Authenticator app right now](#)

[More information](#)

14. Once connected to the VPN, your screen should look like the image below.



15. To disconnect from the VPN, tap the **VPN** button.

For further assistance, contact the ITS Help Desk at 870-972-3933 or stop by the IT Support Services (itsupportservices@astate.edu). It is located on the bottom floor of the Dean B. Ellis Library, Room 149.

Revision #13

Created 2024-04-10 13:33:06 UTC by Joshua Setzler

Updated 2026-10-01 19:28:58 UTC by Blake Hall