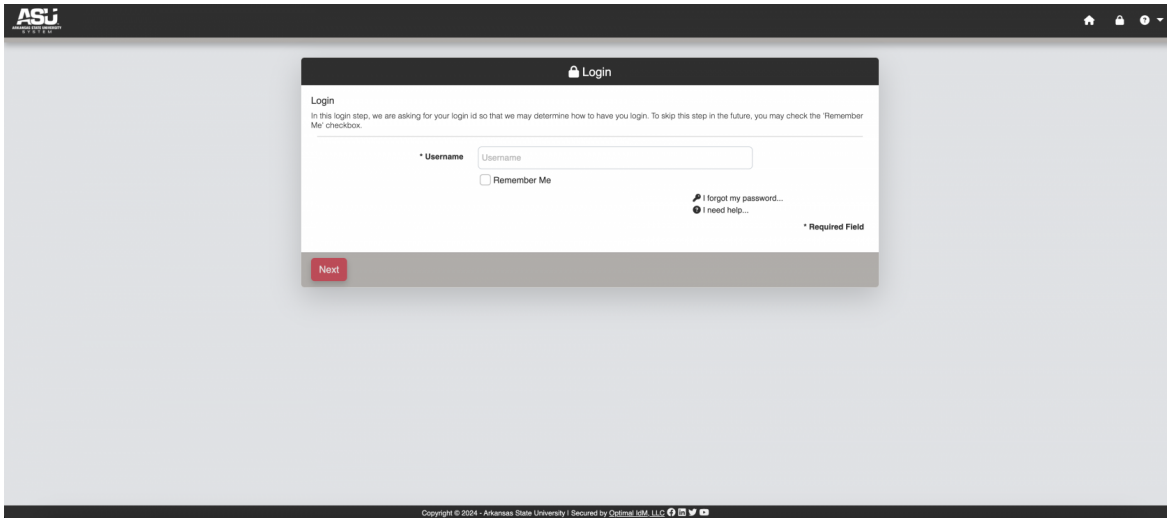


How to Use Global Protect VPN

Using Global Protect

1. Login using your full A-State email address and password at login.asusystem.edu



2. Authenticate using **Duo** (it will automatically send a push to your mobile device).

3. Once logged in at login.asusystem.edu, open **Global Protect**.

Mac: Open Global Protect by clicking on the **globe icon** at the top right of your desktop.



Windows: Type in application in the

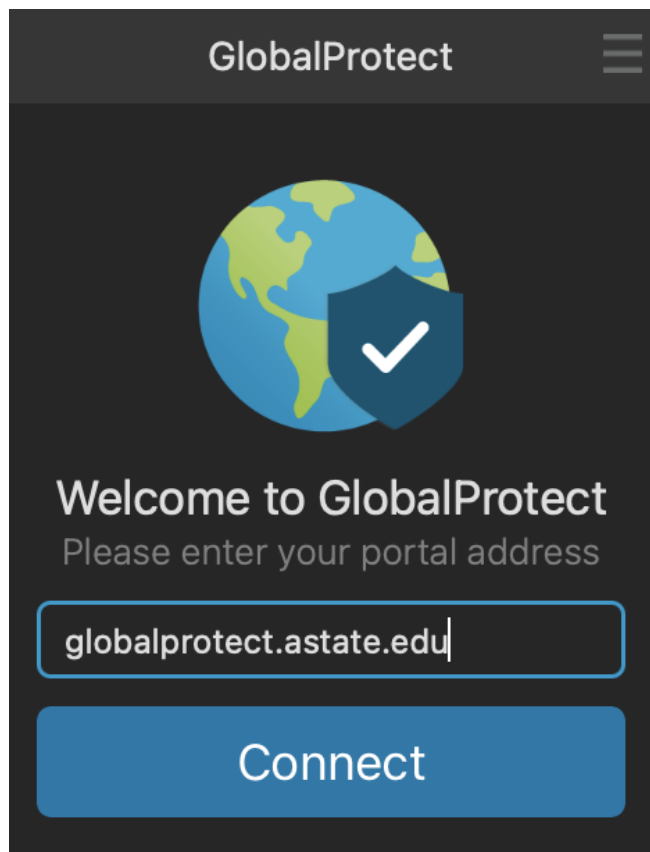


the image below.

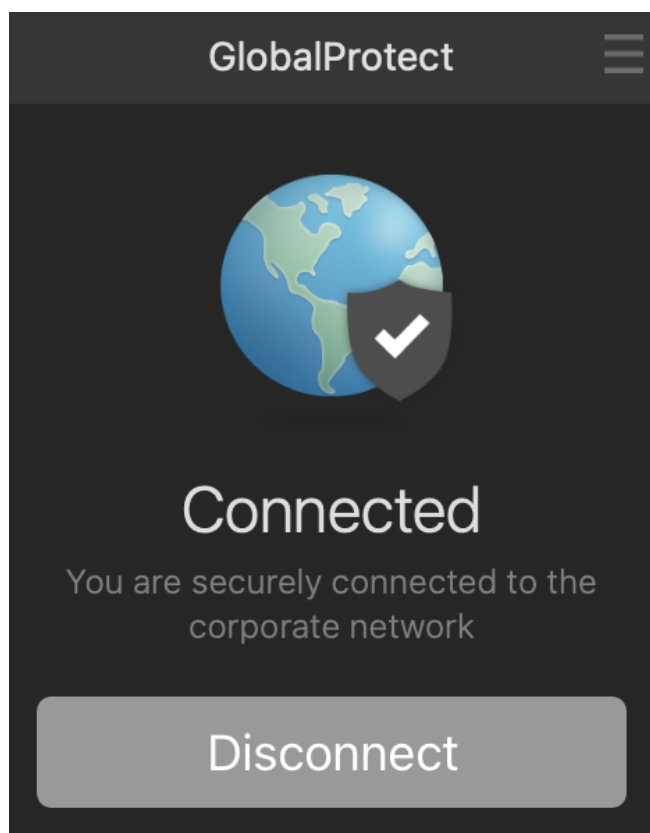
on the bottom left of your screen (or find the icon. The icon for the application will match

4. Enter the portal address

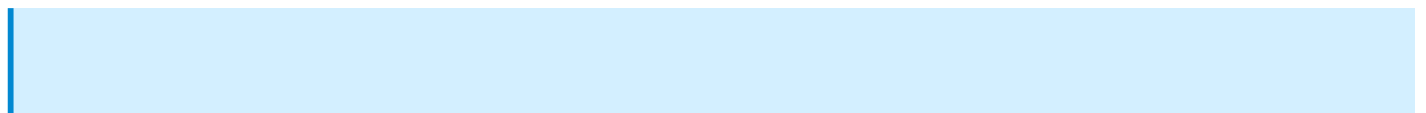
globalprotect.astate.edu and click **Connect**.



5. Open Global Protect and make sure that it says **Connected**.



6. To stop using Global Protect, click the **Disconnect** button.



For further assistance, contact the ITS Help Desk at 870-972-3933 or stop by IT Support Services (itsupportservices@astate.edu). It is located on the bottom floor of the Dean B. Ellis Library, Room 149.

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