

Who Should I Contact?

Find information faster by locating the right person to contact for your specific issue.

The first contact for most student issues should be your academic advisor (see page 7 of the Registration Guide if you are unsure who your advisor is). If your advisor is unable to resolve your problem, please contact the appropriate person listed below.

If the issue is related to a specific class, your first contact for assistance should be the professor. If the course professor is unable to resolve your problem, please contact the appropriate person listed here

- [Problem & Person](#)

Problem & Person

Problem or Issue	Contact Person
Academic clemency	Sharon McDaniel smcdaniel@AState.edu 870-972-2031
Change of major processing	Jeffrey Hatcher changeofmajor@AState.edu 870-972-2031
Class waitlist problems	Jesse Blankenship jblankenship@AState.edu 870-972-2031
Course repeats & substitutions	Sharon McDaniel smcdaniel@AState.edu 870-972-2031
Credit by examination (e.g., AP, CLEP, etc.)	Sharon McDaniel smcdaniel@AState.edu 870-972-2031
Degree Works Issues	Jarrold Mayfield 870-972-3397 jamayfield@AState.edu, or DegreeWorksTech@AState.edu
Financial aid issues (loans, scholarships, grants, etc.)	On-Campus Students: Financial Aid & Scholarships Office finaid@AState.edu 870-972-2310 Online Students: A-State Online Financial Aid Office astateonlinefinaid@AState.edu 866-881-3168
Grade changes	Jesse Blankenship jblankenship@AState.edu 870-972-2031
Graduation clearance	Crystal Blake crblake@AState.edu 870-972-2031
Late course withdrawals/drops	Tracy Finch tfinch@AState.edu 870-972-2031
Late registration and course overloads	Jesse Blankenship jblankenship@AState.edu 870-972-2031

Name changes	Carole Lamberth clamberth@AState.edu 870-972-2031
Student athlete eligibility	Ashley Thomas athomas@AState.edu Phone: 870-972-2031
Transfer credit issues	International & study abroad: Sarah Dunkerson International Transfer Evaluator sdunkerson@AState.edu Phone: 870-972-3042 On-Campus : Sharon McDaniel smcdaniel@AState.edu 870-972-2031
Verification of enrollment (e.g., for employers)	Carole Lamberth clamberth@AState.edu 870-972-2031
Withdraw/drop all current classes	University Advising Center universityadvising@AState.edu 870-972-3001
Veteran benefits	Donald Basham JR. dbashamjr@AState.edu Phone: 870-972-3023
All other issues	Tracy Finch tfinch@AState.edu 870-972-2031