Problem & Person

Problem or Issue	Contact Person
Academic clemency	Sharon McDaniel smcdaniel@AState.edu 870-972-2031
Change of major processing	Jeffrey Hatcher changeofmajor@AState.edu 870-972-2031
Class waitlist problems	Jesse Blankenship jblankenship@AState.edu 870-972-2031
Course repeats & substitutions	Sharon McDaniel smcdaniel@AState.edu 870-972-2031
Credit by examination (e.g., AP, CLEP, etc.)	Sharon McDaniel smcdaniel@AState.edu 870-972-2031
Degree Works Issues	Jarrod Mayfield 870-972-3397 jamayfield@AState.edu, or DegreeWorksTech@AState.edu
Financial aid issues (loans, scholarships, grants, etc.)	**On-Campus Students:** Financial Aid & Scholarships Office finaid@AState.edu 870-972-2310 **Online Students:** A-State Online Financial Aid Office astateonlinefinaid@AState.edu 866-881-3168
Grade changes	Jesse Blankenship jblankenship@AState.edu 870-972-2031
Graduation clearance	Crystal Blake crblake@AState.edu 870-972-2031
Late course withdrawals/drops	Tracy Finch tfinch@AState.edu 870-972-2031
Late registration and course overloads	Jesse Blankenship jblankenship@AState.edu 870-972-2031

Name changes	Carole Lamberth clamberth@AState.edu 870-972-2031
Student athlete eligibility	Ashley Thomas athomas@AState.edu Phone: 870-972-2031
Transfer credit issues	**International & study abroad:** Sarah Dunkerson International Transfer Evaluator sdunkerson@AState.edu Phone: 870-972-3042 **On-Campus :** Sharon McDaniel smcdaniel@AState.edu 870-972-2031
Verification of enrollment (e.g., for employers)	Carole Lamberth clamberth@AState.edu 870-972-2031
Withdraw/drop all current classes	University Advising Center universityadvising@AState.edu 870-972-3001
Veteran benefits	Donald Basham JR. dbashamjr@AState.edu Phone: 870-972-3023
All other issues	Tracy Finch tfinch@AState.edu 870-972-2031

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